

ZOOM GUIDE FOR STUDENTS:

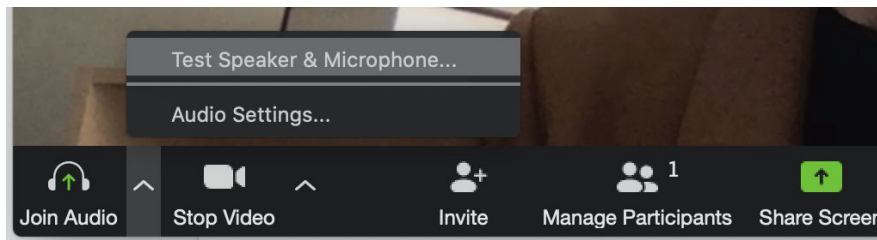
Note: You don't need an account to access your Zoom class, you only need an internet connection and a browser. However, if possible downloading the application/app and logging in through mit.zoom.us will give you the best experience.

PLANNING FOR ONLINE CLASS:

- Do you have a computer with a camera or a tablet you can use? If you don't, let your professor know and they can work on getting you access.
- Are you concerned about the internet connection at home? Let your professor know and they can try to arrange a portable hot spot to take with you or ship to you.
- Can you find a quiet, uninterrupted place to join the class? Even if you have to sit in a closet, that's fine!
- Try to plan for your best internet connection. Sit as close to the router as you can, ask others on your network not to stream movies or play games while you have class. Close all your other programs running on your device.

CONNECTING TO CLASS:

1. To access your class, click on the link that your instructor provided for you. Or go to mit.zoom.us and click Join meeting and enter the meeting number.
2. Select "Connect with Computer Audio" and "Join with Video" when you are prompted
3. If you don't see these when you enter, you will find them at the bottom right of your screen
4. If you enter the class and have trouble with audio/video, look at the bottom left corner of your Zoom where you should see "Test Speaker / Microphone" if you need to troubleshoot audio
5. If you are still having trouble connecting, try updating your browser, & restarting your computer. If you still are having trouble, you can contact IS&T: 617.253.1101, servicedesk@mit.edu



Troubleshooting Note: You might have trouble connecting audio & video if you are connecting through the browser, so we recommend downloading the app and using that if possible. Also if you are having trouble connecting to the meeting using the Zoom website, you can try logging in via the mit.zoom.us website.

CONDUCT FOR CLASS:

- Connect from a stable, quiet place if possible. Don't be moving around! No connecting while driving or riding in a car.
- Follow your professor's guidelines on how to behave in class. The class culture should remain approximately the same. Come to class prepared and ready to discuss, as you normally would.